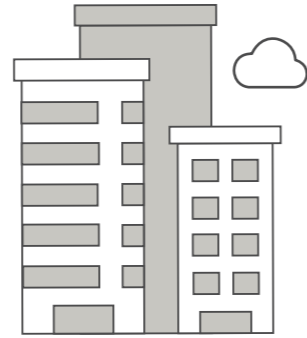


Your guide to successful certificate enrollment



QUICK GUIDE TO OV VALIDATION

When DigiCert acquired Symantec Website Security, we replaced the existing infrastructure and set out to standardize the validation procedure for all of our customers. This short, 4-Step guide is to help you complete our industry leading authentication and verification processes.



1

ORGANIZATION AUTHENTICATION

DigiCert must verify the name, registration, and good-standing status of the Organization listed in the CSR, with the appropriate Government Registration Agency in its country, state or city of jurisdiction.



Organization misspellings	✗
Unregistered acronyms	✗
Unregistered abbreviations	✗
CSR location details, including your officially registered street address	✓
Your correct Organization (e.g. Ltd, Corp)	✓

2

DOMAIN AUTHENTICATION

DigiCert sends an authorization email with authentication instructions to the registered owners of the domain(s) listed publicly on a WHOIS record.

Alternative domain authentication steps include setting up a practical demonstration, or the customer can edit their DNS TXT records to include DigiCert-provided code.

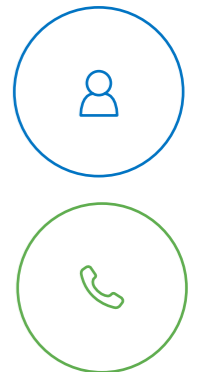


3

TELEPHONE VERIFICATION

Before each certificate can be issued, a verification telephone call, using a public telephone number obtained from an independent 'third-party', must be completed with an authorized organizational contact.

If DigiCert is unable to reach the authorized organizational contact directly, a voicemail may be left on the contact's personal voicemail with a security code to return our call.



4

PAYMENT

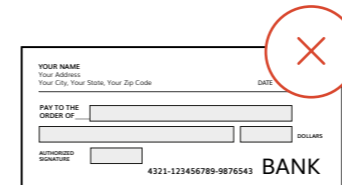
Payment must be cleared prior to certificate issuance. Credit card is strongly recommended as it is the most quickly-processed form of payment.




Common delays when using non-credit card payments



Purchase Orders (PO's) not meeting minimum requirements for acceptance.



Wire Transfer/ Checks require bank cleared funds before order can be issued.



**CONGRATULATIONS
ORGANIZATION VALIDATED
CERTIFICATE ISSUED**

If you require further assistance with the authentication process please contact us via: auth_support@digicert.com.

Important Information
DigiCert certificates are not instantly issued; certificate requests go through a stringent authentication/verification process for protection of both the customer and the public (whereas less thorough Certificate Authorities might provide instantly issued certificates without careful validation). Certificate processing can vary, depending upon (1) the accuracy of the information provided by the customer in the Certificate Signing Request (CSR) and enrollment, and (2) the customer's responsiveness to DigiCert's requests for additional information. Renewal orders take the same amount of time to process as new orders.

For more information visit: digicert.com
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