

AUTHENTICATION ORDERING TERMS AND CONDITIONS

These Authentication Ordering Terms and Conditions apply to the quotation document attached hereto ("Quote"). "You" or "Your" means the end user customer or channel partner referenced in this Quote, who may order the Symantec-hosted and managed authentication services and/or associated enabling hardware or software referenced in this Quote ("Authentication Services"), as specified by Symantec, directly from Symantec Corporation and/or its subsidiaries ("Symantec").

The pricing and terms available in this Quote are valid until the end date shown above ("Quote Period"), errors and omissions excepted.

By submitting an order in response to this Quote, You accept that Your order for the Authentication Services as described in this Quote shall be subject to the "Authentication Services Terms and Conditions" as defined in the Symantec-issued certificate generated in confirmation of the order.

Further, if the Authentication Services in this Quote are not obtained under a manually-signed Services Order Form or other such Symantec ordering addendum, then the Authentication Services Terms and Conditions shall be deemed to include the standard service description(s) and/or SLA(s) pertaining to the Authentication Services in this Quote (collectively, "Service Descriptions"), as available at the following webpage as of the date of this Quote: <http://www.symantec.com/about/profile/policies/repository.jsp>, together with the additional terms specified in this Quote for such Authentication Services, as specified below.

BY SUBMITTING AN ORDER IN RESPONSE TO THIS QUOTE, YOU ACCEPT THAT THE AUTHENTICATION SERVICES TERMS AND CONDITION SHALL APPLY TO THE TRANSACTION. SYMANTEC DOES NOT ACCEPT AND EXPRESSLY REJECTS ANY OTHER NON-SYMANTEC TERMS AND CONDITIONS (WHETHER CONTAINED IN A PURCHASE ORDER OR OTHERWISE) WHICH ARE IN ADDITION TO, OR IN CONFLICT WITH THE AUTHENTICATION SERVICES TERMS AND CONDITIONS.

AUTHENTICATION QUOTE TERMS:

- 1. Purchase Order Requirements – General.** To order these Authentication Services/items, You must submit an approved purchase order ("Purchase Order") conforming to Symantec PO requirements. Unless Symantec policy requires a manually signed contract order form (each, a "Services Order Form"), You may accept this Quote by providing Your PO referencing this Quote. Your order for the Authentication Services as described in this Quote shall be subject to the Authentication Terms and Conditions. Without prejudice to the foregoing, and as a condition of accepting Your order, Symantec may require a manually signed contract where required under Symantec's then-current policies.
- 2. Services Order Term – Renewal or Additional.** A "Services Order Term" is Your committed period of Authentication Services, which may be more than 12 months depending on Your order. A "Service Period" is each annual period within a Services Order Term. "Renewal" on the Quote indicates that the Authentication Services described in this Quote are already being provided to You under a preexisting service account and You now wish to extend Authentication Services for an additional period, as indicated by the Services Order Term specified in this Quote. In such case, the Units and Fee amounts specified in this Quote will be deemed to replace and supersede the Units and Fee amounts specified in the original Authentication Services order being updated (the "Services Order"). If "Additional" is indicated, You now wish to purchase additional Units of an existing Authentication Services, and all Unit and Fee amounts will be deemed to be in addition to the amounts specified in the original Services Order. If either of these options are selected, the following will apply: Symantec will continue providing any such Authentication Services under the preexisting account and configuration without repetition of any related Authentication Services initiation obligations. Additionally, the corresponding Services Order Term for the "Renewal" or "Additional" order will begin as of the applicable start date indicated on Symantec's order confirmation. The Service Descriptions applicable to the original Services Order will also apply to any corresponding "Renewal" or "Additional" Services Orders unless updated Service Descriptions are published at <http://www.symantec.com/about/profile/policies/repository.jsp> (in which case, such updated Service Descriptions will generally apply for the applicable Authentication Services as of the start date of a new Service Period). In addition, the Authentication Services Terms and Conditions of the original Services Order will continue to apply to any corresponding "Renewal" or "Additional" Services Order.
- 3. Installation.** Installation Services include up to the number of days specified in the applicable Quote, and must be scheduled in blocks of five (5) or more successive days each. Installation Services must be scheduled to occur within ninety (90) days after order acceptance.
- 4. Non-Payment.** If You are thirty (30) days late in remitting any payment due hereunder, then notwithstanding any other provision of this Quote, Symantec may, at its sole discretion, suspend access to any or all of the Authentication Services until all outstanding fees payable under this Quote have been received and processed by Symantec.
- 5. Recurring and Non-recurring Fees.** Fees designated as "Non-recurring Fees" are applicable only once at the time of initial invoicing. Any fees designated as "Recurring Fees" are applicable for each Service Period. Symantec may invoice for the "Non-recurring Fees" and the "Recurring Fees" for the initial Service Period upon Symantec's acceptance of Your Purchase Order. All subsequent "Recurring Fees" may be invoiced when such fees are due.
- 6. No Service Carry-over.** Units of any Authentication Services which are not consumed during the Service Period for which such Units were purchased may not be carried over to a subsequent Service Period.